



# THE MCBOSS BUZZ



## What's New? Now? Happening? How does it affect you?

**NJ FAMILY CARE - WATCH FOR OUR MAIL!**

### Medicaid Eligibility Renewals are coming back, April 1, 2023!

Since March 2020, MCBOSS has been following special rules related to the Federal COVID-19 Public Health Emergency (PHE). Under these rules, NJ Familycare/ Medicaid recipients were allowed to remain covered even if they were not eligible, for example if their income was too high.

We want you to remain eligible for Medicaid! If you or someone you know has NJ Familycare coverage, this is important for you. MCBOSS will mail renewal applications between April 1, 2023 – March 31, 2024. The Public Health Emergency is over and from now on, you will have to renew your Medicaid ONCE a year.

### DON'T MISS OUT!

Make sure your information has been updated with our office! Confirm or update your information with our office if your mailing address or contact information has changed in the past three years. Be sure to look for mail from MCBOSS to renew your Medicaid coverage. If you receive mail from us requesting information, please send it back immediately to avoid a gap in coverage. Please report any changes in your household like pregnancy, address, income etc. If you do not respond to our mail, you may lose coverage.



### Get Covered!

If you are no longer qualified for Medicaid through NJ Familycare, you may get covered through GetCoveredNJ, our federally funded marketplace where you can get help paying for healthcare coverage. GetCoveredNJ is the state's official health insurance marketplace where individuals and families can shop for and buy affordable healthcare coverage. You may apply via: [www.nj.gov/getcoverednj](http://www.nj.gov/getcoverednj).

If you do not receive Medicaid coverage but you have Medicare, you may qualify for help with premiums, co-pays and deductibles through NJ Medicare Savings Programs. You can learn more about program eligibility and benefits by calling Division of Aging Services at 1-800-792-9745.



## CONTACT NUMBERS

### Consumer Information-All Programs

(609) 989-4320

### Adult Protective Services &

### Adult Social Services

(609) 989-4346 or (609) 989-4347

### Americans with Disabilities Act Coordinator

(609) 656-6301

### Child Support-General Information

1-(877) NJKIDS1 (1-877-655-4371)

### Emergency Assistance, Family Planning &

### Early Periodic Screening and Treatment Programs

(609) 989-4451

### Homeless Hotline

(609) 468-8296

After Hours Dial \*211\*

### Fraud Tip Line

(609) 989-4400

### Work First NJ Case Management Unit

(609) 989-6248

### Toll Free Information-All Programs

1-(800) 564-1595

Fax (609) 394-6638

### Suicide and Crisis Lifeline:

Call or text 988

Help is Available 24 hours

## MCBOSS CONTACT INFORMATION:

### E-MAIL INQUIRY:

Email inquiries may be directed to  
[mcboss@mcboss.org](mailto:mcboss@mcboss.org)

### ADDRESS:

Mercer County Board of Social Services  
200 Woolverton Street  
P.O. Box 1450  
Trenton, NJ 08650-2099

For more information, visit [www.mcboss.org](http://www.mcboss.org)

## HOURS OF OPERATION:

Monday through Friday:  
8:30 a.m. - 4:30 p.m.

## NEW JERSEY EBT CARD WEBSITE:

[HTTP://WWW.EBT.ACS-INC.COM](http://WWW.EBT.ACS-INC.COM)

### **NEED TO CONTACT YOUR HMO?**

**AMERIGROUP: 1 (800) 600-4441**

**UNITED HEALTHCARE: 1 (800) 941-4647**

**HORIZON: 1 (877) 765-4325**

**WELLCARE: 1 (888) 453-3534**



+

## Spring/Summer 2023 Holiday Scheaue

**MCBOSS will be closed on the following business days:**

- May 29 – Memorial Day
- June 16 – Juneteenth
- July 4 – Independence Day



## Supplemental Nutritional Assistance (SNAP)

The NJ SNAP program provides extra help to buy foods necessary for good health. Eligibility for the SNAP program depends on several factors including your income, resources and household size. The SNAP benefit is supposed to be a part of your household's monthly food budget and may not cover your entire month's groceries. You will have to pay cash along with your SNAP benefit to cover your household's grocery budget. Your SNAP benefits are accessed through an Electronic Benefit (EBT) card. You may use your SNAP benefits at many stores including: Whole Foods, Amazon and Shoprite as well as some farmer's markets.

There are several ways to apply! Residents of Mercer County who are 18 or older can apply in person at the Mercer County Board of Social Services, or you can call us to have an application mailed to you, or you may apply online at [www.mynjhelps.gov](http://www.mynjhelps.gov). Once we receive your application, you will receive an appointment for an interview. It is important to keep your scheduled appointment. Most applicants may be eligible to complete a telephone interview. For more information, you can call us at 609-989-4320, Menu Option 1, 1.

## SNAP Navigator Program

Another way to apply for NJ SNAP is through a *SNAP Navigator*. Applying for SNAP can be confusing; a SNAP Navigator can walk you through: how SNAP works, eligibility requirements, what documents you need to apply, the application process and how to keep your SNAP benefits. The SNAP Navigator can also answer questions and help you decide if SNAP is right for you. **This help is FREE and CONFIDENTIAL.** You may meet with a SNAP Navigator by contacting our community partners:

### United Way of Greater Mercer County

[enroller@uwgmc.org](mailto:enroller@uwgmc.org)  
609-637-4915

### Hamilton Area YMCA

[info@hamiltonymca.org](mailto:info@hamiltonymca.org)  
609-581-9622 EXT. 122

